

STABLESYNC LLC D/B/A BARNFLOW

Terms of Service

Effective Date: August 14, 2026

These Terms of Service (“Terms”) govern your access to and use of the Barnflow software platform and related services (the “Service”) provided by StableSync LLC d/b/a Barnflow (“Barnflow,” “we,” “us,” or “our”). By accessing or using the Service, you agree to be bound by these Terms. If you are using the Service on behalf of an organization, you represent that you have authority to bind that organization to these Terms.

1. The Service

Barnflow is a software-as-a-service platform designed to help horse boarding facilities manage horse records, care tasks, scheduling, stall boards, billing, owner portals, and related operations. Features and availability may vary by plan. We may modify, suspend, or discontinue features with reasonable notice where practicable.

2. Accounts and Organizations

You must provide accurate registration information and keep it updated. You are responsible for maintaining the security of your account credentials and for all activity under your account and organization. Organization administrators control user access and permissions. You must promptly notify us of any unauthorized use.

3. Subscriptions, Fees, and Payment

Paid plans are billed in advance on a monthly or annual basis as selected. Fees are non-refundable except as required by law or expressly stated. You authorize us (and our payment processor, Stripe) to charge the payment method on file. We may change pricing with notice; continued use after the change takes effect constitutes acceptance. Failure to pay may result in suspension or termination of access. Taxes are your responsibility unless we are required to collect them.

4. Your Data and Content

You retain ownership of the data and content you or your users upload or create in the Service (“Customer Data”), including horse records, care logs, photos, and billing information. You grant us a limited license to host, process, transmit, and display Customer Data solely to provide and improve the Service. You are responsible for the accuracy and legality of Customer Data and for obtaining any necessary consents from horse owners or other third parties.

We do not claim ownership of Customer Data. Upon termination, we will make Customer Data available for export for a reasonable period and then delete or de-identify it in accordance with our data retention practices, subject to legal requirements.

5. Acceptable Use

You agree not to:

- Use the Service for any unlawful purpose or in violation of these Terms;
- Upload malware, attempt to gain unauthorized access, or interfere with the Service;
- Reverse engineer, decompile, or attempt to extract source code except as permitted by law;
- Resell, sublicense, or provide the Service to third parties except as expressly allowed;
- Use the Service to store or transmit content that is illegal, infringing, or harmful;
- Misrepresent your identity or affiliation, or impersonate others;
- Exceed reasonable usage limits or engage in automated scraping without authorization.

6. Intellectual Property

The Service, including software, interfaces, designs, trademarks, and documentation, is owned by StableSync LLC or its licensors and is protected by intellectual property laws. Except for the limited right to use the Service under these Terms, no rights are granted to you. “Barnflow” and related marks are trademarks of StableSync LLC. You may not use our marks without prior written permission.

7. Third-Party Services

The Service may integrate with or rely on third-party services (including Stripe for payments, hosting providers, and AI providers). Your use of third-party services is subject to their terms and privacy policies. We are not responsible for third-party services.

8. Disclaimer of Warranties

THE SERVICE IS PROVIDED “AS IS” AND “AS AVAILABLE.” TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR COMPLETELY SECURE, OR THAT IT WILL MEET YOUR SPECIFIC REQUIREMENTS. THE SERVICE IS A MANAGEMENT TOOL AND IS NOT A SUBSTITUTE FOR PROFESSIONAL VETERINARY, LEGAL, OR FINANCIAL ADVICE.

9. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT WILL STABLESYNC LLC, ITS AFFILIATES, OR THEIR OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS, DATA, OR GOODWILL, ARISING OUT OF OR RELATED TO THESE TERMS OR THE SERVICE, WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), OR ANY OTHER LEGAL THEORY. OUR TOTAL LIABILITY FOR ANY CLAIM ARISING OUT OF OR RELATING TO THESE TERMS OR THE SERVICE WILL NOT EXCEED THE AMOUNTS YOU PAID TO US FOR THE SERVICE IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM. SOME JURISDICTIONS DO NOT ALLOW CERTAIN LIMITATIONS; IN SUCH CASES, OUR LIABILITY WILL BE LIMITED TO THE FULLEST EXTENT PERMITTED BY LAW.

10. Indemnification

You agree to indemnify, defend, and hold harmless StableSync LLC and its officers, directors, employees, and agents from and against any claims, damages, losses, and expenses (including reasonable attorneys’ fees) arising out of or related to your use of the Service, Customer Data, or violation of these Terms or applicable law.

11. Term and Termination

These Terms remain in effect while you use the Service. You may stop using the Service and cancel your subscription at any time through your account settings or by contacting us. We may suspend or terminate access for violation of these Terms, non-payment, or if we discontinue the Service. Upon termination, your right to use the Service ceases. Provisions that by their nature should survive (including ownership, disclaimers, limitations of liability, and indemnification) will survive.

12. Governing Law and Disputes

These Terms are governed by the laws of the State of Ohio, without regard to conflict of law principles. Any dispute arising out of or relating to these Terms or the Service will be resolved exclusively in the state or federal courts located in Stark County or the Northern District of Ohio, and you consent to personal jurisdiction there. You waive any right to a jury trial to the extent permitted by law.

13. Changes to These Terms

We may modify these Terms from time to time. We will post the updated Terms and update the effective date. Material changes will be communicated by reasonable means when required. Continued use of the Service after changes become effective constitutes acceptance of the revised Terms.

14. General

These Terms, together with the Privacy Policy, Cookie Policy, and any order or plan details, constitute the entire agreement between you and us regarding the Service. If any provision is held unenforceable, the remaining provisions will continue in effect. Our failure to enforce any right is not a waiver. You may not assign these Terms without our prior written consent; we may assign them in connection with a merger, acquisition, or sale of assets. Notices may be provided by email or through the Service.

15. Contact

For questions about these Terms, contact us at:

StableSync LLC d/b/a Barnflow
8215 Arlington Avenue NW, North Canton, OH 44720
Email: legal@stablesync.io

These Terms of Service govern use of the Barnflow Service operated by StableSync LLC.